

# Booking Conditions - French Country Houses

1. To reserve the property, you should complete and sign the Booking Form and return it with payment of the initial non-refundable deposit. Following receipt of the Booking Form and deposit, we will send a Confirmation Statement.
2. The balance of the rent, together with the security deposit (see Clause 3), is payable not less than 8 weeks before the start of the rental period. Reservations made within 8 weeks of the start of the rental period require full payment at the time of the booking.
3. A security deposit is required in case of, for example, damage to the property or its contents - this amount will be included in the pricing details on the Booking Form. However, the sum reserved by this Clause shall not limit the Client's liability to the Owner.
4. Subject to Clauses 1 & 2 above, in the event of a cancellation refunds of amounts paid (excluding initial deposit) will be made if the Owner is able to re-let the property. The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability, etc, since these are not covered by the Owners' insurance.
5. The maximum number to reside at any time at the property must not exceed that as indicated on the Booking Form (including all children), unless the Owner has given written permission prior to arrival.
6. The Client agrees to be a considerate tenant and to take good care of the property and to leave it in a clean and tidy condition at the end of the rental period. If the property is left in an unacceptable condition, then the Owner will make a retention from the security deposit to cover additional cleaning costs. The Client is expected to take all reasonable precautions in the manner of their occupation of the property and grounds to avoid or minimise the risk of accident or injury, including proper supervision of children and proper use of the facilities provided.
7. The Client shall report to the Owner's Representative without delay any defects in the property or breakdown in equipment, plant, machinery or appliances in the property, gardens or swimming pool, and arrangements for repair and/or replacement will be made as soon as possible.
8. Whenever the Client is absent from the property, the Client undertakes to ensure all doors and windows are properly secured to meet the Owner's insurance stipulations. Also, in the event of a storm, the Client undertakes to unplug electrical appliances, such as telephone/TV and music centre.
9. The Owner will maintain appropriate insurance for the Property but not for the Clients' belongings, which remain the responsibility of the Client. The Client is strongly advised

to have adequate travel and health care insurance cover in place for their stay, including cover for any losses suffered through cancellation.

10. The Owner shall not be liable to the Client for:

- any temporary defect or stoppage in the supply of public services to the property, nor in respect of any equipment, plant, machinery or appliance in the property, gardens or swimming pool
- any loss, damage or injury which is the result of negligence on the part of the client
- any loss, damage or inconvenience caused to or suffered by the Client if the property 'shall be destroyed or substantially damaged' before the start of the rental period and in any such event, the Owner shall, within 7 days of notification to the Client, refund to the Client all sums previously paid in respect of the rental property

11. Under no circumstances shall the Owner's liability to the Client exceed the amount paid to the Owner for the rental period.

12. In the unlikely event that the Client needs to complain, he or she should contact the Owner's Representative so that he has the opportunity of settling grievances during the stay. The Owner cannot accept complaints made after the Client has returned home if he has not been given the opportunity to put matters right during the Client's stay.

13. The property complies with the French laws relating to pool safety and the client is responsible for making themselves aware of the simple instructions which are in place at the property.

This contract shall be governed by English law in every particular, including formation and interpretation and shall be deemed to have been made in England. Any proceedings arising out of or in connection with this contract may not be brought in any Court of competent jurisdiction in France.

**THESE BOOKING CONDITIONS SHOULD BE PRINTED AND ARE FOR YOUR RETENTION.**

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